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स्टेट बैंक ऑफ इण्डिया ऑफिसर्स एसोसियेशन
State Bank of India Officers' Association (Patna Circle)

All Letters to be
Addressed to the
General Secretary

Regd. No. 1872 of 1975
(REGISTERED UNDER TRADE UNION ACT - 1926)

State Bank Building
West Gandhi Maidan
Patna - 800 001

CIRCULAR NO. 31/2010

DATE : 29.10.2010

TO,
ALL MEMBERS

We reproduce hereunder the text of **AISBOF Circular No. 107 dated 29.10.2010** on the captioned subject, the contents of which are self-explicit.

With warm greetings,

(ANIRUDH AKHAURI)
GENERAL SECRETARY

OUR UNITY : ZINDABAD-ZINDABAD
S.B.I.O.A. : ZINDABAD-ZINDABAD

**BPR PROJECT – LIABILITY CPC
RECOVERY OF POSTAGE AND HANDLING CHARGES**

Our members are aware that, in the recent past the Corporate Office had issued instructions for recovery of fine from the maker and checker and employees for the error committed in the processing of Home Loan applications which was stoutly opposed by both the Federations jointly. We were under the impression that the Management is not acting on that Circular instructions in response to our protest. However, we are now given to understand that the NBG department has re-issued instructions for collection of levy from the officers to the tune of Rs.100/- per discrepant AOF account from 01.11.2010; despite our protest action. We have sent a protest communication urging upon them to kindly withdraw the instructions immediately to avoid industrial unrest in the bank. A copy of our communication is enclosed.

2. All our affiliates/members are requested to await further instructions in this regard.

With greetings,

(G.D.NADAF)
GENERAL SECRETARY

No.6180/132/10

Date: 29.10.10

To,
The Dy. Managing Director & C.D.O
State Bank of India
Corporate Centre
Madame Cama Road
Mumbai- 400 021.

Dear Sir,

**BPR PROJECT – LIABILITY CPC
RECOVERY OF POSTAGE AND HANDLING CHARGES**

With further reference to our letter No.6528/91/2010 dated 23.08.2010, we are astonished to understand that the NBG department has again issued another communication, re-iterating its earlier instructions to the Circle authorities, conveying them the decision of the Bank to recover a fine of Rs.100/- from the Officers from 1st November, 2010 as a penalty from them in connection with the errors that occur in opening of accounts. The instructions when issued initially, both the Federations jointly resisted this move and held demonstrations all over the country instantaneously as a mark of protest and demanded the withdrawal of the instructions. We were under the impression that, in view of the all-round protests registered by our both the Federations, the instructions have been kept in abeyance. However, we are now advised by the Circle Associations that the Corporate Center has re-issued a communication with the change in regard to the fine to be collected from the Officer, CRO/BM at Rs.100/- per error. It appears to us that this increase is due to the fact that the levy in case of the Award Staff has now been stopped after the lodging of the protest. These instructions are not only highly provocative but also perverse in nature. We fail to understand, when the Bank is conducting day in and day out thousands of programmes for improvement of the efficacy and performance of the entire workforce, these initiatives by some of the executives will only dampen the participative spirit of the entire rank and file across the country, in taking the bank to a greater heights, ignoring all the personal difficulties and hardships that they are encountering.

2. We therefore, take a strong exception to this type of actions on part of the Management and seek your immediate intervention to reverse the instructions to avoid the industrial irritations in the Bank. In case there is no positive response to our protest and withdrawal of these harsh decisions on part of the Bank, the Federation will be compelled to resort to organizational actions.

3. Please treat the matter as urgent.

Yours faithfully



**(G.D.NADAF)
GENERAL SECRETARY**